# Inventory Management

**Unified-Support**

## Supporting your Assets



Do you know what spares your systems need to remain operational? Does your maintenance provider hold some as part of their contract? Do you keep a stock yourself and if so where are they, is any firmware or software in place or available to make them ready to deploy?

At Unified-Support maintenance is what we do, we thrive on detail, ensuring our clients get the very best lifespan, functionality and support of their systems and assets.

We provide structured management of your spare hardware ensuring it is still relevant, supported and fit to deploy, putting our clients in control.

At Unified-Support we think differently, our ethos is to charge for support _as_ you need it _when_ you need it, _tailored_ to your needs – you get enhanced support at a fraction of the traditional cost.

## How does it work?

- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs. We have the service experience to review your current hardware, its lifespan, usage and risk.

- Unified-Support dispatch a specialist team to your location when you need it and conduct a full audit and system analysis reviewing both the need and our client's technology roadmap, often leading to early adoption of new technology, savings on future integration projects. With an aim to capture existing and predicted future needs through a thorough understanding of our client.

- Delivery plans and ongoing tracking methodology are built to our mutually agreed standards, putting forward recommendations and service roadmap based upon experience, tailored to our client's environment. We can help with change decisions to ensure your hardware remains live and supported.

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.

### What is the difference:

- Site Aware and Accredited Engineers and Service Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

### What is included:

- Ability to raise tailored support when you need it.
- Hardware Consultancy Audit conducted on site.
- Tailored ongoing plans to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

### TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

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### SERVICES AVAILABLE

Technical Support

Maintenance

Hardware Support

Solution Consultancy

Support Consultancy

End User Training