



Unified-Support

## Service Plus

# Audio Visual Maintenance of the future



Are you tired of maintenance contracts that charge a high premium and are never used offering poor value for money?

At Unified-Support we think differently, our ethos is to charge for support as you need it when you need it and no more – you get enhanced support at a fraction of the traditional cost.

**Service Plus** is designed to give great service and amazing value for money, we put the client first and in complete control.

### What is the difference:

- Site Aware and Accredited Engineers.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is service – without the overheads.

### What is included:

- Ability to raise support when you need it.
- Single Ready for Business Check and Audit.
- Comprehensive Call Out and Utilization Reports.
- Dedicated highly experienced service management.

### TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

[www.unified-support.co.uk](http://www.unified-support.co.uk)  
[info@unified-support.co.uk](mailto:info@unified-support.co.uk)  
tel. +447780601550

## How does it work?

- You pay a basic management fee then pay-as-you-go.
- When you need support, callouts are billed against an agreed scale to meet your required response timelines, putting the client first and in command.
- Unified-Support dispatch a site and system aware Engineer to your location when you need it.
- Full detailed report issued to the end user following attendance, you know what has been done and any follow-ups required.

### SERVICES AVAILABLE

[Technical Support](#)

[Maintenance](#)

[Hardware Support](#)

[Solution Consultancy](#)

[Support Consultancy](#)

[End User Training](#)

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.