



Unified-Support

# Support Consultancy

## Making Support Work

### What is the difference:

- Site Aware and Accredited Engineers and Service Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

### What is included:

- Ability to raise tailored support when you need it.
- Support Consultancy Audit conducted on site.
- Tailored ongoing plans to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

### TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

[www.unified-support.co.uk](http://www.unified-support.co.uk)  
[info@unified-support.co.uk](mailto:info@unified-support.co.uk)  
tel. +447780601550



Ongoing support is made up of many parts which can be a challenge to maintain and develop. Unified-Support recognize the need to continually review, evolve and utilize technology to ensure your support solutions are fit for purpose.

Utilizing our extensive operational, service and support experience across numerous types of client bases, we can play a part in devising robust solutions for the future.

From fresh starts through to mature operations, reviewing technology, manpower or both, Unified-Support can help on a global scale as a one-off review or as provider of long-term solutions.

## How does it work?

At Unified-Support we think differently, our ethos is to charge for support as you need it when you need it, tailored to your needs – you get enhanced support at a fraction of the traditional cost.

- You pay a basic fee based on the depth of the solution audit.
- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs.
- Unified-Support dispatch a specialist team to your location when you need it and conduct a full needs analysis.
- Documentation built to our mutually agreed standards, putting forward long-term plans, recommendations and predicted roadmap based upon the latest support technologies, remote toolsets, and our extensive experience, putting the client first and in command – be prepared for the future!

### SERVICES AVAILABLE

[Technical Support](#)

[Maintenance](#)

[Hardware Support](#)

[Solution Consultancy](#)

[Support Consultancy](#)

[End User Training](#)

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.