Unified-Support

Training

End User and Technical

With the fast pace of technical change and the continuous rollout of updates, it is difficult to keep knowledge up to date, and ensure you are getting the most from your products and support.

Unified-Support recognize the need to continually review and evangelize to ensure your solutions are fit for purpose, leading to high adoption and satisfaction.

Utilizing our extensive operational, service and support experience across numerous types of client bases, we can play a part in devising robust training plans for the future.

At Unified support we think differently, our ethos is to charge for support *as* you need it *when* you need it, *tailored* to your needs – you get enhanced support at a fraction of the traditional cost.

What is the difference:

- Site Aware and Accredited Engineers and Service Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

What is included:

- Ability to raise tailored support when you need it.
- Training Consultancy Audit conducted on site.
- Tailored ongoing plans to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

How does it work?

- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs.
- Unified-Support dispatch a specialist team to your location when you need it and conduct a full needs analysis, seeking and utilizing input from existing teams, end users and technology specialists.
- Training is built to our mutually agreed standards putting forward long-term plans, recommendations and roadmap based upon experience and tailored to our client's environment.
- Delivered in person, online and in hard copy, putting the client first and in command – be prepared for the future!

SERVICES AVAILABLE

Technical Support
Maintenance
Hardware Support
Solution Consultancy
Support Consultancy
End User Training

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.

TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

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