

Hybrid Working

Successful Collaboration in your Team

What is the difference:

- Site Aware and Accredited Engineers, Service and Support Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

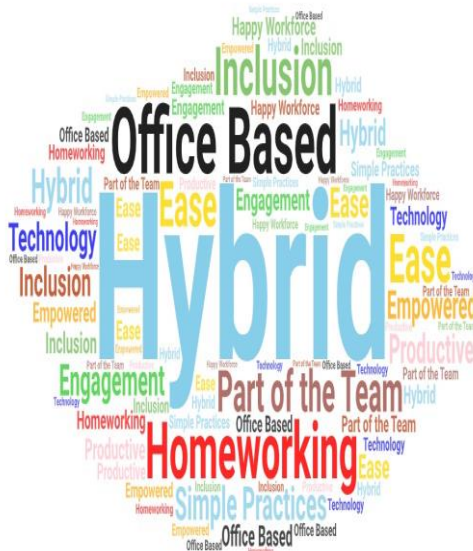
What is included:

- Ability to raise tailored support when you need it.
- Support Consultancy Audit conducted on site.
- Tailored ongoing plans and detailed delivery to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

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With offices open and a hybrid workforce in place are your teams working well? Is productivity as good as it could be or are there areas for improvement?

Do your staff all feel 'part of the team' or are they working independently? Is your technology supporting them? Could simple changes be put in place to drive inclusion and well-being?

Unified-Support recognize the need to deliver change and the challenges involved in engaging a workforce. By blending beneficial technology and adopting simple changes to working practices, Unified-Support have broad experience in delivering operational change from within.

At Unified-Support we think differently, our ethos is to charge for support as you need it when you need it, tailored to your needs – you get enhanced support at a fraction of the traditional cost.

How does it work?

- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs.
- Unified-Support provide a specialist team when you need it and conduct a full needs analysis, seeking and utilizing input from existing teams both onsite and remote, engaging with end users and your technology specialists focusing on existing and recommended best practices.
- Support is built and delivered to our mutually agreed standards putting forward long-term plans, recommendations and roadmap based upon experience and tailored to our client's environment.
- Delivered in person, online or in hard copy, putting the client first and in command – be prepared for the future!

SERVICES AVAILABLE

Technical Support
 Maintenance
 Hardware Support
 Solution Consultancy
 Support Consultancy
 End User Training

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.