![Unified-Support logo]

Leverage the Right Support

Unified-Support recognize the need to regularly test the market and its providers. Utilizing our experience we can ensure they are the best fit for your business and provide the support you require, identifying and minimizing risk.

Do you get great support at the best price?, Does your maintenance or support package meet your needs?

Do you know the full extent of your systems and their support requirements? Is your documentation up to date and you are aware of any risks?

Need experienced help writing and running an RFP?

At Unified-Support we can help, we think differently, our ethos is to charge for support _as_ you need it _when_ you need it, _tailored_ to your needs – you get enhanced support at a fraction of the traditional cost.

How does it work?

- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs.

- We provide a specialist team when you need it and conduct a full needs analysis, seeking and utilizing input from existing teams, engaging with end users, your technology specialists and analyze existing support data.

- Recommendations are built and delivered to our mutually agreed standards putting forward requirements, recommendations and roadmap based upon experience and tailored to our client's environment.

- Unified-Support can build requirements, review submissions, score and provide feedback based on our extensive experience- in-person, online or in hard copy, putting the client first and in command – be prepared for the future!

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.

What is the difference:

- Site Aware and Accredited Engineers, Service and Support Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

What is included:

- Ability to raise tailored support when you need it.
- Support Consultancy Audit conducted on site.
- Tailored ongoing plans and detailed delivery to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

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SERVICES AVAILABLE

Technical Support

Maintenance

Hardware Support

Solution Consultancy

Support Consultancy

End User Training