



Bringing Support into your Business

- Site Aware and Accredited Engineers and Service Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

- Ability to raise tailored support when you need it.
- Support Consultancy Audit conducted on site.
- Tailored ongoing plans and detailed delivery to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

For more information on any of our products or services please visit us on the Web at:

www.unified-support.co.uk
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 tel. +447780601550



Is there a VIP event needing to be run? Do you have a project that needs managing? Do you require a service engineer or support technician for a period? Is there an imminent power down or powerup that needs support, managing or professional manpower? Or even a new service line needing roll out and evangelizing with specialist support?

We recognize the ebb and flow within business and the need to continually review to ensure delivery is fit for purpose.

Our services lead to high adoption and satisfaction, why not ensure you have the correct support in place to make this happen?

How does it work?

- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs. Our team can provide single days of support through to longer or even permanent engagements on a global scale.
- Unified-Support dispatch a specialist team to your location when you need it and conduct a full needs analysis, seeking and utilizing input from existing teams, end users and technology specialists focusing on a good fit into your business.
- Support is built and delivered to our mutually agreed standards putting forward long-term plans, recommendations and roadmap based upon experience and tailored to our client's environment.
- Delivered in person, online or even in hard copy, putting the client first and in command – be prepared for the future!

- Technical Support
- Maintenance
- Hardware Support
- Solution Consultancy
- Support Consultancy
- End User Training

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.